

DRAFT

**BANGLADESH
NUMBERING PLAN
2005**

BANGLADESH NUMBERING PLAN (2005)

1. INTRODUCTION

- 1.1 The National Numbering Plan was last reviewed during 2001. The plan covered basic as well as other services like cellular mobile, paging etc. Though the 2001 Numbering Plan could cater to the needs of existing and new services for another few years, yet it was felt to rationalise and review the existing National Numbering Plan because of introduction of a large number of new telecom services and opening up of the entire telecom sector for private participation. The existing Numbering Plan was formulated at a time when there was no competition in the basic telecom services and the competition in cellular mobile services had just started.
- 1.2 The last few years have seen tremendous growth all around and particularly in the field of cellular mobile services. In some of the countries, these services have already exceeded the traditional basic services. In Bangladesh too, the cellular mobile services have seen a growth of almost 100% during the last one year. Further, the existing Numbering Plan was having certain limitations and there were bottlenecks in the Numbering Plan which were likely to create complications in the telecom growth in the country. As such, it was felt to review the existing Numbering Plan and to formulate a plan, which will be futuristic, flexible and could cater to the numbering needs for about next 25 years in respect of the existing and likely new services. Keeping this in view, the new Numbering Plan has been formulated for a projected forecast of 100% tele-density by the year 2031 and thus making numbering space available for more than 19 crore telephone connections in the country comprising fixed, WLL and cellular mobile connections.
- 1.3 The new National Numbering Plan will be able to meet the challenges of multi-operator, multi-service environment and will be flexible enough to allow for scalability for next 25 years without any change in its basic structure.
- 1.4 The other main objectives of the plan are –
 - i) To plan in conformity with relevant and applicable ITU standards to the extent possible.
 - ii) To meet the challenges of the changing telecom environment.
 - iii) To reserve numbering capacity to meet the undefined future needs.
 - iv) To support effective competition by fair access to numbering resources.
 - v) To meet subscriber needs for a meaningful and user-friendly scheme.
 - vi) To standardise number length wherever practical.
 - vii) To keep the changes in the existing scheme to the minimum.
- 1.5 Only the decimal character set 0-9 has been used for all number allocations. Letters and other non-decimal characters shall not form part of the National (Significant) Number [N(S)N].
- 1.6 Dialling procedure as per ITU Recommendation E.164 has been followed.

1.6.1 Closed numbering scheme with 10-digit N(S)N has been followed. This would expand the existing numbering capacity by ten times.

1.7 Some of the salient features of the National Numbering Plan are as follows:

- It is a Zonal based linked numbering scheme with one digit identifying the Zone and next 9 digits define Intra-Zone Subscriber Number through a Linked Numbering Scheme.
- N(S)N is 10-digit for both the basic as well as cellular mobile services.
- The Subscriber Number (SN) for basic services will be of 9 digits in each Zone.
- Basic to cellular mobile service calls shall use prefix '0'.
- Basic services shall be accessed by cellular mobile using '0'.
- Carrier Access Code (CAC) for ILD has been reserved as '10' to cater for multiple ILDO Scenario in coming years.
- Separate Carrier Identification Codes (CIC) have been earmarked for toll and non-toll quality ILD services.
- All the service providers shall use '100', '101' and '102' for Police, Fire and Ambulance services respectively.
- Intelligent Network service access codes shall be available on '08' series.
- Certain level '1' codes are earmarked for all service providers to offer various subscriber related services, as per their choice, within their network.
- Enough spare levels/ codes are reserved for future needs.

2. NATIONAL NUMBERING SCHEME

2.1 Level '0':

2.1.1 Sub level '000':

The prefix '000' shall be used for home country direct service (Bilateral) and international toll free service (Bilateral). The format used is: '000 + Country Code + Operator Code' except '000800' which is used for bilateral international toll free service.

2.1.2 Sub level '0010' - INTERNATIONAL CARRIER ACCESS (Prefix) CODE: Toll Quality Service

The prefix '0010' shall be available for selection of international carrier Toll Quality Services. It will be followed by International Carrier Identification Code (ICIC), Country Code (CC) and N(S)N. This shall be applicable only after ILD Sector is opened up for competition. The format shall be as under:

Prefix (Toll quality)	International Carrier Identification Code	Country Code	National(Significant)Number
0010	ICIC	CC	N(S)N

Initially ICIC shall be a two-digit code. The allotment of ICIC may start from '10' and codes '00' to '09' may be kept reserved. This will be sufficient for allotment to 90 international long distance service providers considering that maximum of two codes may be allotted to each service provider depending upon toll quality and non-toll quality network.

Sub level '0020' - INTERNATIONAL CARRIER ACCESS (Prefix) CODE: Non- Toll Quality Services

Prefix (Non- toll quality)	International Carrier Identification Code	Country Code	National(Significant)Number
0020	ICIC	CC	N(S)N

2.1.3 Sub level '00' - INTERNATIONAL PREFIX:

The prefix '001' and '002' shall be used for International dialling covering toll quality and non-toll quality services. It will be followed by country code and the N(S)N of the country to which that call is attempted. The format is as per ITU Recommendation E.164:

Prefix 001 or 002	Country Code CC	National(Significant)Number N(S)N
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2.1.4

Sub level '0' - NATIONAL PREFIX:

The prefix '0' shall be used for National Long Distance calls from Fixed and Mobile subscribers for termination in Fixed Networks. One digit Zonal trunk code along with one more digit for BTTB and two digits in all other cases would be adequate for Routing the call to applicable Point of Interconnection of appropriate Fixed Service Providers.

For Fixed Services (PSTN) long distance calls:

Prefix 0	National Destination Code 1 digit trunk code (NDC) identifies the Zone	Subscriber Number 9 digits including 2 digits reserved as Exchange Prefix identifying the Fixed Operator in each Zone. For BTTB, identification would be there through a single digit prefix.
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For basic services to cellular mobile calls if Point of Interconnect is not available in the same LDCA from where the call is originated:

Prefix 0	Mobile Access Code 2-digit e.g. 1X	MSC Code 3-digit with first digit representing the Zone where MSC is located	Subscriber Number 5-digit
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For cellular mobile to cellular mobile calls also the above table shall be applicable. For the Calls to be delivered to the appropriate Mobile Operator at his designated MSC at Zonal level, 3 digit analysis shall be required to be done for Inter-Network calls from calls originating from other subscribers of other Fixed and Mobile Service Providers.

2.1.5 Level '01X' is reserved for National Mobile Services and Value Added Services. Level '2' to '5' and '9' are allocated for - GEOGRAPHICAL (Zonal based) Numbering Scheme.

ITU Recommendation E.164 provides four options for National Destination Code (NDC) structure. Bangladesh has adopted type-2 structure for PSTN

where NDC is the trunk (Area) code assigned to each Zonal Area (Local Area). This may be compared to about 400 NDCs at upazila level as at present.

2.1.6 Sub level '01' - SERVICE (PREFIX) CODES:

The level range '01' is to be used for cellular mobile and other National services.

2.1.6 Level '06', '07' and '08' – Reserved as New Service (PREFIX) Codes:

Level '08' with Codes '08XXX' is reserved for allocation at future dates. This shall include allocation for IN Services. Level '06XXX' and '07XXX' shall also be available for future requirement of new Services including 3 G Mobile Services, VOIP Networks, Number Portability.

2.2 Level '1' SPECIAL SERVICES:

Level '1' is used for accessing special services like emergency services, supplementary services, inquiry and operator-assisted services. Some sub levels have been allocated for use by access providers (operators). These levels can be used for providing the services within their network. The detailed allocation of level '1' number range is given at Annex-II.

2.3 Level '2' to '9' - PSTN NUMBER:

The numbers starting from '2' to '9' are available for allocation for PSTN within Zila.

TABLE 1
NATIONAL NUMBERING SCHEME

Number /Prefix Sub level	Services	Structure	Remarks
0 000	Home Country Direct Service (International Service)	'000+CC+Operator Code' Except CC='800'	International called party pays
000800	International Toll Free Service (Bilateral)	'000800+CC+Toll Free Number'	International called party pays
0010	International Carrier Selection Code : Toll Quality	Max. 21-digit number '0010+ ICIC+ CC+NDC+SN' where ICIC will be between '10' to '99'	ICIC code to be allocated from '10' to '99'. ICIC='00' to '09' reserved.
0011	International Carrier Selection Code : Non Toll Quality	Max. 21-digit number '0010+ ICIC+ CC+NDC+SN' where ICIC will be between '10' to '99'	ICIC code to be allocated from '10' to '99'. ICIC='00' to '09' reserved.
001	International Service : Toll Quality	Max. 18 - digit number '001 +CC+NDC+SN'	As per ITU Rec. E.164
002	International Service : Non-Toll Quality	Max. 18 - digit number '001 +CC+NDC+SN'	As per ITU Rec. E.164

Number /Prefix Sub level	Services	Structure	Remarks
0 0	National Long Distance Service	11-digit number '0+NDC+SN' NDC+SN is also called as N(S)N	As per ITU Rec. E.164
02 to 05 & 09	National Destination Code	NDC=1 digit Also known as Zonal Identification Code	Allocation as per Annex I
07XXX and 08XXX	New Services		Allocation as and when required.
080XX to 089XX	IN and Other New Services		Refer Annex – II
010XYZ	Value Added Services		Annex III
011 to 019	For dialling National Mobile Services	11-digit number '0+1X+MSC Code+SN' MSC Code=3 digits with first digit identifying the Zone, SN=5 digits	Allocation as per Annex-IV
1	Special Services	3 to N digits depending on service.	Refer Annex- II
2 to 9 available for allocation	Subscriber Number within each Zila	SN= 9 digits including 1 or 2 digits for identifying the operator	Refer Annex I

ANNEX-I

ZONE BASED LINKED NUMBERING SCHEME FOR PSTN

1.1

INTRODUCTION

- 1.1.1 Bangladesh Telecom Network is divided into 5 Zones. These Zones have a total of 64 Zilas (Districts) and more than 400 UpZilas.
- 1.1.2 With the migration to uniform 10 digits ZONAL linked numbering scheme, N(S)N would have following variants:

ZONAL code	Subscriber Number
1-digit	9-digit

- 1.1.3 Details for Zonal Codes are given as below in Table I.

TABLE I

Zonal Code	Zone
2	CENTRAL
3	SOUTH EAST
4	SOUTH WEST
5	NORTH WEST
9	NORTH EAST

- 1.1.4 As part of Subscriber Number, uniform two digits are allocated as Operator Identification or Routing Code as per details below. For BTTB this code shall be of 1 digit as they already have many small capacity exchanges even upto upzila level and inconvenience to the consumers need to be avoided so that numbering changes for the users are minimised. In most of the cases, except for insertion of certain digits, most of the subscribers will be able to retain their existing local numbers.
- 1.1.5 PSTN Operators And Numbering Prefixes Alloted For Identifying them within Intra-Zonal Numbering Scheme are shown in Table II.
- 1.1.6 Subscriber Number in each Zone for various Operators is shown in Table III.

TABLE II**PSTN OPERATORS AND NUMBERING PREFIXES ALLOTTED FOR IDENTIFYING THE OPERATOR WITHIN INTRA-ZONAL NUMBERING SCHEME**

S. No.	Name of the PSTN operator	Numbering Prefixes for Operator Identification
1	M/s. National Telecom Ltd.	53
2	M/s. Peoples Telecommunication and Information Service Ltd.	54
3	M/s. Jalalabad Telecom Limited	55
4	M/s. Bangla Phone Limited	56
5	M/s. Ranks Telecom Limited	57
6	M/s. Dominox Technologies Ltd.	58
7	M/s. GEP Telecom Ltd.	59
8	M/s. Westec Limited	61
9	M/s. Square Informatix Limited	63
10	M/s. One Tel Communication Limited	64
11	M/s. Bashundhara Communication & Networks Ltd.	65
12	M/s. Dhaka Telephone Company Ltd.	66
13	M/s. Tele Barta Ltd.	67
14	M/s. Integrated Service Limited	60
15	M/s. S.A Telecom System Ltd.	68
16	M/s. Nextel Telecom Ltd.	69
17	M/s Worldtel	52
18	BTTB	2

TABLE III
SUBSCRIBER NUMBER IN EACH ZONE FOR VARIOUS OPERATORS

S. No.	Name of the PSTN operator	Subscriber Number in Each Zone
1	M/s. National Telecom Ltd.	53XYABCDE (100 exchanges [XY] of 1 Lakh Capacity [ABCDE] in each Zone
2	M/s. Peoples Telecommunication and Information Service Ltd.	54XYABCDE (100 exchanges [XY] of 1 Lakh Capacity [ABCDE] in each Zone
3	M/s. Jalalabad Telecom Limited	55XYABCDE
4	M/s. Bangla Phone Limited	56XY-ABCDE
5	M/s. Ranks Telecom Limited	57XY-ABCDE
6	M/s. Dominox Technologies Ltd.	58XY-ABCDE
7	M/s. GEP Telecom Ltd.	59XY-ABCDE
8	M/s. Westec Limited	61XY-ABCDE
9	M/s. Square Informatix Limited	63XY-ABCDE
10	M/s. One Tel Communication Limited	64XY-ABCDE
11	M/s. Bashundhara Communication & Networks Ltd.	65XY-ABCDE
12	M/s. Dhaka Telephone Company Ltd.	66XY-ABCDE
13	M/s. Tele Barta Ltd.	67XY-ABCDE
14	M/s. Integrated Service Limited	60XY-ABCDE
15	M/s. S.A Telecom System Ltd.	68X-ABCDE
16	M/s. Nextel Telecom Ltd.	69XY-ABCDE
17	M/s Worldtel	52XY-ABCDE
18	BTTB	2XYZ-ABCDE (100 exchanges of 1 Lakh capacity in each Zone or even 1000 exchanges of 10,000 capacity.

1.2.1 For Inter-Network calls within the Zone, 9 digits will be required to be dialled without National Long Distance Prefix '0'.

1.2.2 Certain level '1' codes are earmarked for use by access providers for various customer related services they may like to offer. Such codes are given at Annex-II.

1.2.3 Each Operator shall have the flexibility of Numbering Resources allocation i.e. XY-ABCDE or XYZ-ABCDE. The Numbering allocation with one code permits 100 exchanges of 1 lakh capacity each in each Zone. For BTTB, it

is 1000 exchanges of capacities upto 1 lakh each. Other PSTN Operators and new operators could be allotted codes as per requirement as another 53 codes are still spare after assuming the first digit 0 and 1 shall not be used for operator identification. [0, 1 are NOT allowed, since level '0' is used as National Long Distance prefix, level '1' is used for special services] Digit A, B, C, D, E can have any value from 0 to 9.

1.5 DIALLING

1.5.1 Dialling within Zone

For a call within a local area i.e. Zone, subscriber number only will need to be dialled. The number of dialled digits will thus be 9.

1.5.2 Dialling outside Zone

For calls outside the Zone, '0+N(S)N' as per ITU E.164 need to be dialled.

1.6 GENERAL GUIDELINES

1.6.1 10-digit N(S)N is considered sufficient for more than 30 years.

1.6.2 It is further proposed that Zonal Headquarters shall be identified as below in Table IV for the first mandatory Point of Interconnection within the Zone.

**TABLE IV
POINTS OF INTERCONNECTION AT ZONAL LEVEL**

Zone	Zonal Code	Zone Headquarter
CENTRAL	2	DHAKA
SOUTH EAST	3	CHITTAGANG
SOUTH WEST	4	KHULNA
NORTH WEST	5	RAJSHAI
NORTH EAST	9	SYLHET

1.6.3 Operators shall be free to have additional points of Interconnection between themselves in case they so desire.

1.6.4 It will be observed that a maximum of 3 digits would be adequate to Route any Long Distance Call for these Inter-Operator Zonal POIs.

1.6.5 These Zones could be considered for the purposes for Inter-Operator Carriage settlement mechanism and even could form the basis of Subscriber Tariffs.

1.7 Zonal Based Numbering illustration for Fixed Services is given in following Table V

Section A : Bangladesh Numbering Plan
ITU Numbering Plan Mission Report in July-August 2005 by Rakesh Kumar Bhatnagar

NEW ZONE BASED LINKED NUMBERING SCHEME for FIXED and WLL						
S. No.	Name of the PSTN operator	Zonal Codes Alloted	Zila Operator Numbering Prefix Allocation	Zonal Code + Zonal Operator Prefix Alloted	Number Length at Operator's Choice for further Allocation	Illustration for Numbering in each Licensed Zones
1	M/s. National Telecom Ltd.	3 for South East , 4 for South West, 5 for North West and 9 for North East	53	353, 453, 553, 953	ABCDEFG	353ABCDEFG 453ABCDEFG 553ABCDEFG 953ABCDEFG
2	M/s. Peoples Telecommunication and Information Service Ltd.	3 for South East , 4 for South West, 5 for North West and 9 for North East	54	354, 454, 554, 954	ABCDEFG	354ABCDEFG 454ABCDEFG 554ABCDEFG 954ABCDEFG
3	M/s. Jalalabad Telecom Limited	9 for North East	55	955	ABCDEFG	955ABCDEFG
4	M/s. Bangla Phone Limited	9 for North East	56	956	ABCDEFG	956ABCDEFG
5	M/s. Ranks Telecom Limited	3 for South East , 4 for South West, 5 for North West and 9 for North East	57	357, 457, 557, 957	ABCDEFG	357ABCDEFG 457ABCDEFG 557ABCDEFG 957ABCDEFG
6	M/s. Dominox Technologies Ltd.	3 for South East	58	358	ABCDEFG	358ABCDEFG
7	M/s. GEP Telecom Ltd.	3 for South East , 4 for South West, 5 for North West and 9 for North East	59	359, 459, 559, 959	ABCDEFG	359ABCDEFG 459ABCDEFG 559ABCDEFG 959ABCDEFG
8	M/s. Westec Limited	3 for South East	61	361	ABCDEFG	361ABCDEFG
9	M/s. Square Informatix Limited	3 for South East , 4 for South West, 5 for North West and 9 for North East	63	363, 463, 563, 963	ABCDEFG	363ABCDEFG 463ABCDEFG 563ABCDEFG 963ABCDEFG
10	M/s. One Tel Communication Limited	5 for North West	64	564	ABCDEFG	364ABCDEFG
11	M/s. Bashundhara Communication & Networks Ltd.	3 for South East , 4 for South West, 5 for North West and 9 for North East	65	365, 465, 565, 965	ABCDEFG	365ABCDEFG 465ABCDEFG 565ABCDEFG 965ABCDEFG
12	M/s. Dhaka Telephone Company Ltd.	3 for South East , 4 for South West, 5 for North West and 9 for North East	66	366, 466, 566, 966	ABCDEFG	366ABCDEFG 466ABCDEFG 566ABCDEFG 966ABCDEFG
13	M/s. Tele Barta Ltd.	3 for South East , 4 for South West, 5 for North West and 9 for North East	67	367, 467, 567, 967	ABCDEFG	367ABCDEFG 467ABCDEFG 567ABCDEFG 967ABCDEFG
14	M/s. Integrated Service Limited	3 for South East, 4 for South West and 5 for North West Rural Areas	60	360, 460, 560	ABCDEFG	360ABCDEFG 460ABCDEFG 560ABCDEFG
15	M/s. S.A Telecom System Ltd.	3 for South East	68	368	ABCDEFG	368ABCDEFG
16	M/s. Nextel Telecom Ltd.	3 for South East	69	369	ABCDEFG	369ABCDEFG
17	M/s Worldtel	2 for Central	52	252	ABCDEFG	252ABCDEFG
18	BTTB	2 for Central, 3 for South East , 4 for South West, 5 for North West and 9 for North East	2	22, 32, 42, 52, 92	ABCDEF GH	22ABCDEFGH 32ABCDEFGH 42ABCDEFGH 52ABCDEFGH 92ABCDEFGH

NUMBERS FOR SPECIAL SERVICES

Number/ Prefix (10)	Type of Services	Structure	Accessibility	Category
EMERGENCY SERVICES				
100	POLICE	3-digit number	Available at least in Local Area	Mandatory : Toll Free
101	FIRE	3-digit number	Available at least in Local Area	Mandatory : Toll Free
102	AMBULANCE	3-digit number	Available at least in Local Area	Mandatory : Toll Free
103	Inland Trunk Enquiry	3-digit number	Available at least in Local Area	Optional but these Numbers only if service given
104	SPARE	Not Allocated ¹		
105-106	Hospital Related Services	4 to 6-digit numbers (105X, 106X)		
1050X	Heart Related.	5-digit number	Available at least in Local Area	Optional but these Numbers only if service given
1051	AIDS Related	4-digit number	Available at least in Local Area	Optional but these Numbers only if service given
1052	Blood Bank	4-digit number	Available at least in Local Area	Optional but these Numbers only if service given
1053	Eye Bank	4-digit number	Available at least in Local Area	Optional but these Numbers only if service given
1054	Poison Control/ Acid Victim Service	4-digit number	Available at least in Local Area	Optional but these Numbers only if service given
1055 to 1058	Reserved	4-digit numbers	To be allocated ²	Optional but these Numbers only if service given
106XX	For specialized Hospitals	5-digit numbers (100 Codes)	Available at least in Local Area	Optional but these Numbers only if service given
107	Emergency Information services	4-digit numbers		
1070	Relief Commissioner for Natural Calamities	4-digit number	National Availability	BTRC can designate a Service Provider
1071	Air Accident Information	4-digit number	National Availability	BTRC can designate a Service Provider
1072	Train Accident Information	4-digit number	National Availability	BTRC can designate a Service Provider
1073	Road Accident Information	4-digit number	National Availability	BTRC can designate a Service Provider
1074	Control Room of Deputy Commissioner	4-digit number	Available at least in Local Area	Optional but these Numbers only if service given
1075 to 1079	Reserved	4-digit numbers	To be allocated ²	As per requirement
108	Police Related Services	4-digit numbers (108X)		

Section A : Bangladesh Numbering Plan
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Number/ Prefix	Type of Services	Structure	Accessibility	Category
1080	Call Centre for Police	4-digit number	Available at least in Local Area	Optional but these Numbers only if service given
1081	Women crisis response Centre	4-digit number	Available at least in Local Area	Optional but these Numbers only if service given
1082	Women Help Line Centre	4-digit number	Available at least in Local Area	Optional but these Numbers only if service given
1083 to 1087	Reserved	4-digit numbers	To be allocated ²	Optional but these Numbers only if service given
1089	RAB	4-digit number	Available at least in Local Area	Optional but these Numbers only if service given
109	Inland Trunk Booking	3-digit number	Available at least in Local Area	Optional but these Numbers only if service given
(11) 110-115	ACCESS PROVIDER SERVICES SPARE Supplementary Control Services	Not allocated ¹		
116	Wakeup call Registration	3-digit number	Available at least in Local Area	Optional but these Numbers only if service given
117	Wakeup call Cancellation	3-digit number	Available at least in Local Area	Optional but these Numbers only if service given
118	Call waiting Registration	3-digit number	Available at least in Local Area	Optional but these Numbers only if service given
119	Call Wailing Cancellation	3-digit number	Available at least in Local Area	Optional but these Numbers only if service given
(12) 120X to 121X	Supplementary Control Services. Reserved for access Providers	4-digit numbers	Available at least in Local Area	Operators are free to use this for Intra-Network Services
122	Supplementary Control Services.			
1220	Call Forwarding Busy Registration	4-digit number	Available at least in Local Area	Optional but these Numbers only if service given
1221	Call Forwarding Busy Cancellation	4-digit number	Available at least in Local Area	Optional but these Numbers only if service given
1222	Call Forwarding No Reply Registration	4-digit number	Available at least in Local Area	Optional but these Numbers only if service given
1223	Call Forwarding No Reply Cancellation	4-digit number	Available at least in Local Area	Optional but these Numbers only if service given
1224	Call Forwarding Unconditional Registration	4-digit number	Available at least in Local Area	Optional but these Numbers only if service given
1225	Call Forwarding Unconditional Cancellation	4-digit number	Available at least in Local Area	Optional but these Numbers only if service given
1226 to 1229	Reserved for Access Providers	4-digit numbers	Available at least in Local Area	Operators are free to use this for Intra-Network Services

Number/ Prefix	Type of Services	Structure	Accessibility	Category
123	Dynamic Long Distance Password Setting	3-digit number	Available at least in Local Area	Available at least in Local Area
124	Class of Service Registration	3-digit number	Available at least in Local Area	Available at least in Local Area
125XXX - 129XXX	Services to be provided by Access Providers	4 to 6-digit numbers	To be allocated by service providers	Operators are free to use this for Intra-Network Services they want to provide
(13)	TRAVEL RELATED ENQUIRY SERVICES			
130	Spare	Not Allocated ¹		
131 or 131X	Railway General Enquiry	3 to 4-digit numbers	Available at least in Local Area	Optional but these Numbers only if service given
132X	Reserved	4-digit numbers	To be allocated ² When requisitioned by Railways	Optional but these Numbers only if service given
133X	Railway Recorded Announcement/ IVRS services for Arrival/ Departure and Reservation services	4-digit numbers	Available at least in Local Area To be requisitioned by Railways	Optional but these Numbers only if service given
134	Reserved	5-digit numbers '134XY' where 'X' is Travel service provider code, 'Y' is service.	To be allocated ² To be requisitioned by Travel service providers. 'Y' to be allocated by service provider.	Optional but these Numbers only if service given
135	Spare	Not allocated ¹		
136		4-digit numbers		
1360-1362	Reserved for Travel Services	4 to 5-digit numbers	Not allocated ³	
1363	Tourist information service	4-digit number	National Availability	Optional but these Numbers only if service given
1364	Tourist information service	4-digit number	National Availability	Optional but these Numbers only if service given
1365	Dial a TAXI	6-digit numbers '1365XX' where 'X' is Service provider code	Available at least in Local Area	Optional but these Numbers only if service given
1366	Weather Information	4-digit number	National Availability	Optional but these Numbers only if service given
1367 to 1369	Reserved	5-digit numbers	To be allocated ² To be requisitioned by Transport Service providers.	Optional but these Numbers only if service given
137-139	Spare	Not allocated ¹		
(14)	TRAVEL ENQUIRY SERVICES, AIRLINES			

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Number/ Prefix	Type of Services	Structure	Accessibility	Category
140	Biman Airlines Services	4-digit numbers (140X) where 'X' is service	Available at least in Local Area 'X' to be allocated by Airlines.	Optional but these Numbers only if service given
141	Private airlines Services	5-digit numbers (142XY) where 'X' is Private Airlines 'Y'= Service	Available at least in Local Area 'X' to be allocated to Airlines. 'Y' to be allocated by Airlines.	Optional but these Numbers only if service given
142 to 149	SPARE	Not allocated ¹		
(15)				
150X – 151X	SPARE	4-digit numbers	Available at least in Local Area	Optional but these Numbers only if service given
152	INTERNATIONAL TRUNK BOOKING	3-digit Numbers	Available at least in Local Area	Optional but these Numbers only if service given
154	INTERNATIONAL TRUNK ENQUIRY (ENGLISH)	3-digit Numbers	Available at least in Local Area	Optional but these Numbers only if service given
156	INTERNATIONAL TRUNK BOOKING (LOCAL LANGUAGE)	3-digit Numbers	Available at least in Local Area	Optional but these Numbers only if service given
153	DIRECTORY ENQUIRY [In English]	3-digit Numbers	Available at least in Local Area	Mandatory : BTRC reserves the right to nominate a Service Provider
155	DIRECTORY ENQUIRY [In Local Language]	3-digit Numbers	Available at least in Local Area	Mandatory : BTRC reserves the right to nominate a Service Provider
157	FAULT BOOKING and QUALITY OF SERVICE COMPLAINTS	3-digit Numbers	Available at least in Local Area	Mandatory [Toll Free]
158	CUSTOMER SERVICES	3-digit Numbers	Available at least in Local Area	Mandatory [Toll Free]
159	BILLING SERVICES	3-digit Numbers	Available at least in Local Area	Mandatory [Toll Free]
(16)	NEW SERVICES			
17	NOT ALLOTTED (SPARE)			
18	NOT ALLOTTED (SPARE)			
19	SPARE	Not allocated ¹		

Notes:

1. **Spare and Not allocated:** These are the numbers for which services have not been defined and should not be allocated.
2. **Reserved, To be allocated:** These are the numbers to be allocated by BTRC as per the guidelines.
3. **Reserved, Not allocated:** These are the numbers to be allocated in consultation with the BTRC for similar services under which they are categorised.

ANNEX III

OTHER VALUE ADDED AND IN SERVICES

0101XY	Access to Internet Services	6-digit numbers Where 'XY' is Service provider Code	National Availability	Mandatory
0102XY	PrePaid Services	6-digit numbers 'XY'= Data service provider	National Availability	Mandatory
0103XY	Access to Voice Mail Services	6-digit numbers Where 'XYZ' is Service provider Code	National Availability	Mandatory
0104XY	Access to Paging Services (Auto Paging)	6-digit numbers Where 'XYZ' is Service provider Code	National Availability	Mandatory
0105XY	Access to Paging Services (Operator Assisted Paging)	6-digit numbers Where 'XYZ' is Service provider Code	National Availability	Mandatory
0106XY to 0109XY	Value Added Services	Not allocated ¹		
080	IN Services [0 for National Availability]	180X+SCP Code+ IN number, Where 'X'=IN service '0' to '9'	'YYY' code to be allocated	
800	Free phone service	(1800+SCP CODE+ IN number)	Available at least in Local Area	Optional but these Numbers only if service given
801	Virtual Private Network	(1801+SCP CODE+ IN number)	Available at least in Local Area	Optional but these Numbers only if service given
802	Virtual Card calling (VCC)	7-digit numbers (1802+SCP CODE)	Available at least in Local Area	Optional but these Numbers only if service given
803	Tele-voting (No charge)	(1803+SCP CODE+ IN number)	Available at least in Local Area	Optional but these Numbers only if service given
804 to 809	Reserved		To be allocated ²	Optional but these Numbers only if service given

ANNEX IV

MOBILE NUMBERING SCHEME

S. No.	Mobile Operator [National License]	Operator Code	MSC Code [2 Digits]	Other Digits under each MSC Code
1	M/s PBTL Mobile	11	ZXY	ABCDE
2	M/s TELETALK Mobile	15	ZXY	ABCDE
3	M/ Grameen Phones Mobile	17	ZXY	ABCDE
4	M/s TMIB Mobile	18	ZXY	ABCDE
5	M/s Sheba Mobile	19	ZXY	ABCDE
<p>MSC Code could be 2XY if MSC located in Central Zone, 3XY if in South East Zone, 4XY if located in South West Zone, 5XY if located in North West Zone, 9XY if located in North East Zone. 'X' and 'Y' can take values from 0 to 9. Each Operator with his one MSC Code can have about 80000 subscribers with 80% Numbering Utilisation through subsequent digits 6 digits ABCDEF. 10 Digit Closed Numbering Scheme proposed for PSTN Fixed Services with Licenses at Zonal level and Mobile Services with National level licenses.</p>				